

# Cisco Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise v2.0 (UEIME)

**Duration:** 40.00 hours (5 days)

**32.5 CPD Hours**

**Rating:** ★ 4.6 (5,878 reviews)

## Course Information

**Delivery Format:** Instructor Led - Online

## Course Overview

Cisco Unified E-Mail and Web Interaction Manager Enterprise (UEIME) v2.0 is intended for installation engineers, system administrators, database administrators, sales engineers, and others who are responsible for installing and maintaining the Cisco Unified Web and E-Mail Interaction Manager installation, which includes a common platform and one or both of the following applications: Cisco Unified E-Mail Interaction Manager (EIM) and Cisco Unified Web Interaction Manager (WIM).

## About This Course

Cisco Unified E-Mail and Web Interaction Manager Enterprise (UEIME) v2.0 is intended for installation engineers, system administrators, database administrators, sales engineers, and others who are responsible for installing and maintaining the Cisco Unified Web and E-Mail Interaction Manager installation, which includes a common platform and one or both of the following applications: Cisco Unified E-Mail Interaction Manager (EIM) and Cisco Unified Web Interaction Manager (WIM).

## Who Should Attend

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The course is for sales engineers, installers, consultants, application support staff and IT personnel who will be able to perform all aspects of the installation and maintenance of the Cisco Unified EIM and WIM applications.

# Learning Outcomes

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**Upon successful completion of this course, participants will be able to:**

Upon completing this course, the learner will be able to meet these overall objectives:

Describe, at a high level, the features of Cisco Unified EIM and Cisco Unified WIM

Describe the architecture of Cisco Unified EIM and Cisco Unified WIM

Understand user management

Create and manage an entire Knowledge Base Understand administration

Describe the use of the Agent Console Describe the use of the Agent Console

Describe Cisco Unified CCE Integration and Configuration

Describe management tools for monitoring and reporting

Understand tactics for troubleshooting

## Additional Course Details

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Nexus Humans Cisco Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise v2.0 (UEIME) training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the Cisco Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise v2.0 (UEIME) course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

# Frequently Asked Questions

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## **Q: What delivery options are available for Cisco Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise v2.0 (UEIME)?**

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
  - Traditional Instructor-Led Classroom Training (ILT)
  - On-site delivery at your offices anywhere in United Kingdom
  - Private dedicated courses customized for your team
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## **Q: How many CPD hours does this course provide?**

The 5-day Cisco Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise v2.0 (UEIME) course provides up to 32.5 CPD hours of structured learning. CPD certificates can be provided upon request.

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## **Q: What is the duration of the Cisco Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise v2.0 (UEIME) training?**

The training takes place over 5 day(s), with each day lasting approximately 40.00 hours including breaks for lunch and refreshments.

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## **Q: Do you provide corporate training for Cisco Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise v2.0 (UEIME)?**

Yes, we provide corporate training, dedicated training, and closed classes for Cisco Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise v2.0 (UEIME). Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

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## Q: Why choose Nexus Human for Cisco Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise v2.0 (UEIME)?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

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## Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Cisco Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise v2.0 (UEIME) training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

## Nexus Human

### Professional Training & Development

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