

# OMI120 - Operations Manager i Software

## 9.x Essentials

**Duration:** 40.00 hours (5 days)

**32.5 CPD Hours**

**Rating:** ★ 4.6 (5,878 reviews)

### Course Information

**Delivery Format:** Instructor Led - Online

### Course Overview

This course is recommended for individuals who are responsible for designing, implementing, or administering effective service operations capabilities for mission-critical business services.

### About This Course

This course is recommended for individuals who are responsible for designing, implementing, or administering effective service operations capabilities for mission-critical business services.

### Who Should Attend

New users of HP OperationsManagement (OMi) 9.21, including: IT Tools engineers' Operations staff  
Operations managers' Availability engineers' System administrators' Network administrators

# Learning Outcomes

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## **Upon successful completion of this course, participants will be able to:**

At the end of the course, you should be able to:

- Use OMi to effectively identify, prioritize, and resolve events'
- Use OMi to prioritize operational activities based on an event's impact on key business services'
- Create event dashboards to meet the information needs of specific users'
- Describe CI resolution and correlation
- Identify the health of services and technology components based on Health Indicators (HIs) and Key Performance Indicators (KPIs) presented in OMi
- Create and use OMi performance graphs'
- Create and use OMi tools'
- Create and tune Topology Based Event Correlation (TBEC) correlation rules'
- Create and tune Stream Based Event Correlation (SBEC) correlation rules'
- Create and tune Time Based Event Automation (TBEA) automation rules'
- Create and tune event suppression rules'
- Manage OMi user access and permissions'
- Create and tune OMi notifications'
- Describe the deployment architecture and options'
- Configure integration between OMi and HP Operations Management (HPOM)
- Configure integration between OMi and HP SiteScope
- Configure integration between OMi and NP End User Management (EUM)

## Additional Course Details

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Nexus Humans OMI120 - Operations Manager i Software 9.x Essentials training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the OMI120 - Operations Manager i Software 9.x Essentials course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

# Frequently Asked Questions

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## **Q: What delivery options are available for OMI120 - Operations Manager i Software 9.x Essentials?**

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
  - Traditional Instructor-Led Classroom Training (ILT)
  - On-site delivery at your offices anywhere in United Kingdom
  - Private dedicated courses customized for your team
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## **Q: How many CPD hours does this course provide?**

The 5-day OMI120 - Operations Manager i Software 9.x Essentials course provides up to 32.5 CPD hours of structured learning. CPD certificates can be provided upon request.

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## **Q: What is the duration of the OMI120 - Operations Manager i Software 9.x Essentials training?**

The training takes place over 5 day(s), with each day lasting approximately 40.00 hours including breaks for lunch and refreshments.

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## **Q: Do you provide corporate training for OMI120 - Operations Manager i Software 9.x Essentials?**

Yes, we provide corporate training, dedicated training, and closed classes for OMI120 - Operations Manager i Software 9.x Essentials. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

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## Q: Why choose Nexus Human for OMI120 - Operations Manager i Software 9.x Essentials?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

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## Q: Are there any discount codes available?

Yes! Use discount code **PENPALS** when booking your OMI120 - Operations Manager i Software 9.x Essentials training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

# Nexus Human

## Professional Training & Development

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