

# VMware Workspace ONE: Deploy and Manage plus UEM Troubleshooting Fast Track [V22.x]

**Duration:** 40.00 hours (5 days)

**32.5 CPD Hours**

**Rating:** ★ 4.6 (5,878 reviews)

## Course Information

**Delivery Format:** Instructor Led - Online

## Course Overview

In this extended five-day course, you learn how to apply the fundamental techniques for launching and maintaining an intelligence-driven, multiplatform endpoint management solution with VMware Workspace ONE® UEM. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint life cycle. After the course, you will have the foundational knowledge necessary to implement Workspace ONE UEM effectively. In addition, you learn how to apply the fundamental techniques for integrating VMware Workspace ONE® Access with Workspace ONE UEM to distribute business-critical applications securely from any device and configure access management controls. You will learn how Workspace ONE uses various authentication methods and protocols to determine user access permissions and enable single sign-on, and you will leave with an understanding of the fundamental principles of identity and access management. Finally, you learn to investigate, analyze, and determine issues that might occur with the different components of Workspace ONE UEM. Troubleshooting is the backbone of service maintenance and management. By understanding how to effectively troubleshoot product issues, administrators can understand how product services communicate and function, in turn optimizing service and software health management.

## About This Course

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In this extended five-day course, you learn how to apply the fundamental techniques for launching and maintaining an intelligence-driven, multiplatform endpoint management solution with VMware Workspace ONE® UEM. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint life cycle. After the course, you will have the foundational knowledge necessary to implement Workspace ONE UEM effectively. In addition, you learn how to apply the fundamental techniques for integrating VMware Workspace ONE® Access' with Workspace ONE UEM to distribute business-critical applications securely from any device and configure access management controls. You will learn how Workspace ONE uses various authentication methods and protocols to determine user access permissions and enable single sign-on, and you will leave with an understanding of the fundamental principles of identity and access management. Finally, you learn to investigate, analyze, and determine issues that might occur with the different components of Workspace ONE UEM. Troubleshooting is the backbone of service maintenance and management. By understanding how to effectively troubleshoot product issues, administrators can understand how product services communicate and function, in turn optimizing service and software health management.

## Who Should Attend

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Workspace ONE UEM operators and administrators, account managers, solutions architects, solutions engineers, sales engineers, and consultants.

# Learning Outcomes

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## **Upon successful completion of this course, participants will be able to:**

By the end of the course, you should be able to meet the following objectives:

Explain and apply the fundamental techniques for launching and maintaining an intelligence-driven, multiplatform endpoint management solution with Workspace ONE UEM

Outline the components of Workspace ONE UEM

Explain the general features and functionality enabled with Workspace ONE UEM

Summarize basic Workspace ONE administrative functions

Explain and deploy common Workspace ONE integrations

Securely deploy configurations to Workspace ONE UEM managed devices

Onboard device endpoints into Workspace ONE UEM

Summarize alternative management methodologies for rugged devices

Discuss strategies to maintain environment and device fleet health

Configure and deploy applications to Workspace ONE UEM managed devices

Analyze Workspace ONE UEM deployments

Enable email access on devices

Integrate Workspace ONE UEM with content repositories and corporate file shares

Explain the general features and functionality that Workspace ONE Access enables

Demonstrate how to integrate Workspace ONE UEM with Workspace ONE Access

Summarize and implement Workspace ONE productivity services into the digital workspace environment

Explain the methods of enabling mobile single sign-on for endpoints managed in the digital workspace

Configure Workspace ONE Access to support SAML 2.0 for federated authentication across the workforce

Summarize basic troubleshooting methodologies

Outline common troubleshooting techniques in the Workspace ONE UEM console

Outline common troubleshooting techniques when integrating enterprise solutions in the Workspace ONE UEM console

Summarize common troubleshooting strategies for Workspace ONE UEM managed devices

Outline common application management troubleshooting techniques in the Workspace ONE UEM console

Summarize common troubleshooting techniques for email management in the Workspace ONE UEM console

Explain common troubleshooting approaches for the VMware Unified Access Gateway™ platform and individual edge services

Outline useful troubleshooting tools, such as the Self-Service Portal and VMware Workspace ONE® Assist™

## Additional Course Details

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Nexus Humans VMware Workspace ONE: Deploy and Manage plus UEM Troubleshooting Fast Track [V22.x] training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the VMware Workspace ONE: Deploy and Manage plus UEM Troubleshooting Fast Track [V22.x] course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

# Frequently Asked Questions

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## **Q: What delivery options are available for VMware Workspace ONE: Deploy and Manage plus UEM Troubleshooting Fast Track [V22.x]?**

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
  - Traditional Instructor-Led Classroom Training (ILT)
  - On-site delivery at your offices anywhere in United Kingdom
  - Private dedicated courses customized for your team
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## **Q: How many CPD hours does this course provide?**

The 5-day VMware Workspace ONE: Deploy and Manage plus UEM Troubleshooting Fast Track [V22.x] course provides up to 32.5 CPD hours of structured learning. CPD certificates can be provided upon request.

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## **Q: What is the duration of the VMware Workspace ONE: Deploy and Manage plus UEM Troubleshooting Fast Track [V22.x] training?**

The training takes place over 5 day(s), with each day lasting approximately 40.00 hours including breaks for lunch and refreshments.

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## **Q: Do you provide corporate training for VMware Workspace ONE: Deploy and Manage plus UEM Troubleshooting Fast Track [V22.x]?**

Yes, we provide corporate training, dedicated training, and closed classes for VMware Workspace ONE: Deploy and Manage plus UEM Troubleshooting Fast Track [V22.x]. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

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## Q: Why choose Nexus Human for VMware Workspace ONE: Deploy and Manage plus UEM Troubleshooting Fast Track [V22.x]?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024


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## Q: Are there any discount codes available?


Yes! Use discount code **PENPAL5** when booking your VMware Workspace ONE: Deploy and Manage plus UEM Troubleshooting Fast Track [V22.x] training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

## Nexus Human

### Professional Training & Development

 Email: [info@nexushuman.com](mailto:info@nexushuman.com)

 Website: [www.nexushuman.com](http://www.nexushuman.com)

 Phone: +353 1 XXX XXXX (Ireland) | +44 20 XXXX XXXX (UK)